

# NORA News



September 2024

www.noraelectric.org

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## NORA's 73rd Annual Meeting September 30th



The Northern Rio Arriba Electric Cooperative will host its Seventy Third Annual Member Meeting on Monday, September 30th, 2024, at the Down Home Lodge.

Featured at this year's meeting will be NORA's Board of Trustees President and Director for Tri-State, Steve Rendon, reporting on the state of the cooperative along with Executive Vice President and General Manager Anthony Mercure, Secretary Paul Cordova, Treasurer Leroy Martinez, and other honored guests from Tri-State and the NM Public Regulation Commission. A full agenda for this year's Annual Meeting can be found in the September Enchantment Magazine along with the minutes and financial report from the 2023 Annual Meeting.

Community members and all of NORA's consumer members are encouraged to attend the Annual Meeting. Registration begins at 11:00am, and a complimentary hot lunch will be served at noon. Members will also receive a gift and raffle ticket. The meeting will start promptly at 1:00pm. Closing out the meeting will be the annual raffle. Members will have an opportunity to win one of many prizes including small electronic devices,

cash and/or credit toward members' NORA bill, or the grand prize, possibly, a big screen TV. Must be present to win.



Steve Rendon Speaks at the 2023 Annual Meeting



### Contact NORA:

Northern Rio Arriba Electric Cooperative, Inc.  
1135 Camino Escondido  
Chama, NM 87520  
**Mailing Address:**  
PO Box 217  
Chama, NM 87520  
**Email:** [billing@noraelectric.org](mailto:billing@noraelectric.org)  
Follow us on Facebook



**Phone:** 575-756-2181 - After hours Option 1  
When reporting an outage, please provide the following information:

- Name
- Meter Number
- Service Address
- Telephone Number
- How long your power has been off



If you are currently experiencing financial difficulty, or if you are in a low income status and are continuing to have difficulty paying your utility bills, please contact the NORA office for options on setting up payment arrangements. You can also request financial assistance through LiHEAP by calling 800-283-4465.

**Spring/Summer Office Hours: Open 7:00am-4:30pm Monday-Thursday Closed Friday**

## Avoiding Late Fees & Disconnection Notices

In order to maintain uninterrupted service, it is imperative to make paying your electric and other utility bills on time a priority each month. NORA Electric Cooperative offers options to ensure your bill gets paid in a timely manner.

♦ **SurePay:** SurePay is a complimentary service offered by NORA that provides the convenience of paying your bill automatically and on time each month. To enroll in the SurePay service, you must have an active checking or savings account, credit or debit card with any financial institution. An authorization form must be filled out and submitted to the NORA office. You can also download the form online at [www.noraelectric.org](http://www.noraelectric.org). Once enrolled, the payment due will be automatically withdrawn five days before the due date on the current bill. Customers will continue to receive their monthly statement in the mail with itemized charges and payment information. Having the payment in on time prevents the unnecessary accumulation of late fees and the mailing out of late notices by the Co-op.

♦ **Online payment portal:** Setting up a payment profile at [noraelectric.org](http://noraelectric.org) is quick and easy. You will need to enter your account number along with your personal information to create your user profile. Once your credentials are established, you can make on demand payments as needed.

♦ **Quick Pay:** One time payments can also be made online without setting up or logging into your payment profile. Simply choose Quick Pay. For this, you will still need to enter your account number and personal information.

Customers in need of financial assistance with utility bills are advised to contact the local Human Services Department Payment arrangements may also be negotiated with NORA on a case by case basis if necessary.



*The NORA office  
will be closed  
Monday  
September 2nd  
in observance of*

Touchstone Energy<sup>SM</sup>

**Our linemen are  
on call  
24 hrs/day, 7 days a  
week. Please call  
575-756-2181 to report  
power outages.**

### Escalante High School Football & Volleyball 2024

NORA supports the student athletes at Escalante High School. The following are the schedules for the 2024 football & volleyball teams as provided by the NMAA. Subject to change.

Football		Volleyball	
8/23 @ Tatum 7:00pm	7:00pm	<b>8/24 vs. Pecos</b>	<b>3:30pm</b>
<b>8/30 vs. Gateway Christian</b>	<b>7:00pm</b>	8/31 @ Tohatchi	2:00pm
9/6 vs. Dulce	7:00pm	9/3 @ Santa Fe Indian	6:30pm
9/13 vs. Dove Creek	7:00pm	9/5 @ Monte Del Sol	6:00pm
9/20 @ Melrose	7:00pm	9/10 @ Jemez Valley	5:00pm
<b>9/27 vs. Questa*</b>	<b>7:00pm</b>	<b>9/14 vs. Bloomfield</b>	<b>12:00pm</b>
10/4 @ Cloudcroft*	6:00pm	9/16 @ Cimarron	5:00pm
<b>10/11 vs. Menaul*</b>	<b>7:00pm</b>	<b>9/19 vs. Jemez Valey</b>	<b>5:30pm</b>
10/18 @ Clayton*	7:00pm	<b>10/1 vs. Cuba</b>	<b>6:00pm</b>
10/25 @ Ft. Sumner House*	7:00pm	10/5 @ Questa*	6:00pm
		10/15 @ Penasco*	6:00pm
		<b>10/17 vs. Mora*</b>	<b>6:00pm</b>
		10/29 @ Mesa Vista*	6:00pm
		<b>10/31 vs. Penasco*</b>	<b>6:00pm</b>
		11/5 @ Mora*	6:00pm
		<b>11/6 vs McCurdy*</b>	<b>6:00pm</b>

\* = District Game Bold = Home

### Billing Schedule September 2024

Bill Due Date	23-Sep
Usage From	31-Jul
Usage To	31-Aug
SEDC Pickup @11:59pm	1-Sep
Bill Sent	1-Sep
Late Notice Sent	24-Sep
Contact/Follow Up	2-Oct
Disconnects/Cut Off	9-Oct

**Think you have what it takes to join our line crew?** Apply now for our Journeyman Lineman opening. We're seeking a skilled individual to join our team. Inquire at 575-756-2181 or stop by our office today to apply.