

# NORA News



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## NORA's 71st Annual Member Meeting Monday, September 26th



Northern Rio Arriba Electric Cooperative will host its 71<sup>th</sup> Annual Member Meeting which will take place on Monday September 26, 2022, at the Chama Community Center. The Annual Meeting is welcome to all member owners and community members. Doors will open for registration at 11:00 am. Complimentary lunch will be served at noon, and all members will receive a goodie bag and raffle ticket.

The meeting will start at 1:00 pm.

There will be much information to cover at the Annual Meeting since last year. Board President Steve Rendon will lead the meeting with his report followed by NORA's Executive Vice President and



### September 26<sup>th</sup>

#### Annual Member Meeting

11:00am Registration

12:00pm Lunch

1:00pm Meeting Begins

General Manager Anthony Mercure, and several other distinguished guests.

Attending members will have an opportunity to win one of many revered prizes in the annual raffle. Previous prizes have included large screen televisions, electric lawn mowers, and monetary credits toward your electric bill. Members must be present to win.

## Heat Your Home Affordably With an ETS Unit This Winter

NORA Electric Cooperative currently offers consumers an exceptional heating option that is clean, comfortable, safe, and affordable. The Electric Thermal Storage Unit, or ETS Unit as it is commonly referred to, is a high quality storage heating product available as a room unit, centrally ducted unit, or hydronic system capable of meeting the heating needs of residential and commercial applications.

The ETS works by storing immense amounts of heat inside high density ceramic bricks. Heating elements within the bricks allow for the heat to be stored for extended periods of time. Nora offers ETS customers what is known as "off-peak" electricity. That means that these customers receive a substantial discount for using electricity during the low demand or "off-peak" hours. During the off-peak hours, the ETS will store electric energy as heat. This reserved heat is used to provide comfort during the peak hours and throughout the day. Since the ETS does not depend on drawing out electricity continuously, like a forced air heater does, customers are able to recognize substantial savings over the conventional methods of heating. The average ETS system provides between 40%-70% savings in annual heating costs. Depending on the needs of the household, savings will range from between \$500.00 to \$2000.00 per year.

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If you are currently experiencing financial difficulty, or if you are in a low income status and are continuing to have difficulty paying your utility bills, please contact the NORA office for options on setting up payment arrangements. You can also request financial assistance through LIHEAP by calling 800-283-4465.

## Choice of 3 Types of ETS Heating Systems

- 1. Comfort Plus:** This system is capable of heating an entire living area. It can serve as a standalone furnace, or it can be combined with a heat pump for air conditioning. This offers high efficiency at minimal cost.
- 2. Comfort Plus Hydronic:** This technology employs the benefits of radiant heat simultaneously with duct heating. The home can have radiant floor or base board heating while also using forced air throughout the area.
- 3. Room Heaters:** Single units can be used in conjunction with a number of other heating methods in order to supplement the needs of the home. This unit is ideal for difficult areas to heat within the home, or for replacing wood stove heating.

**When Reporting Power Outages Call: 575-756-2181**

To help our team better assist with the outage and to expedite the response time, please provide the following information:



- ◆ Name
- ◆ Telephone Number
- ◆ Meter Number
- ◆ How long power has been off
- ◆ Service Address



## Billing Schedule September

<b>Bill Due Date</b>	<b>21-Sep</b>
Usage From	31-Jul
Usage To	31-Aug
SEDC Pickup @11:59pm	1-Sep
Bill Sent	1-Sep
Late Notice Sent	22-Sep
Disconnects/Cut Off*	11-Oct
Contact/Follow Up	4-Oct



*The NORA office  
will be closed Monday,  
September 5th  
in observance of* **LABOR Day**



**Our linemen are  
on call  
24 hrs/day, 7 days a  
week. Please call  
575-756-2181 to report  
power outages.**



*(Continued from page 1)*

When choosing an ETS unit, many factors are taken into consideration. One of the first questions that will need to be answered before purchasing an ETS unit is determining what size unit will be needed. Whether it's for a newly built home or office, or for an older building that is in need of a replacing the current heating system, there is an ETS available to suit your needs. Nora will send a crew, free of charge, to measure and "size" the home or business to determine the most appropriate and cost effective model relative to that size. It is also possible to simply add an ETS to supplement your current heating needs.

If you are interested in purchasing an ETS unit from NORA, right now is the ideal time to order to ensure that the size and model you want will be available. NORA orders a limited stock of ETS units once a year in the late summer or early fall in accordance with the allotted budget. If you currently own an ETS unit and are enrolled in the Time of Use billing, NORA recommends scheduling annual maintenance, prior to the winter season, to have it cleaned and to make sure that all time on the heater and electric meter are correct.

In addition to being clean, safe, and comfortable, Electric Thermal Storage is also reliable and highly efficient in converting electricity into heat during the less expensive off-peak hours storing the heat for later use. This makes the ETS an affordable choice for heating 24 hours a day. For more information on ETS units or the Time of Use program, or if you have specific questions, please contact our office at 575-756-2181 or visit [www.noraelectric.org](http://www.noraelectric.org).

