

# NORA News



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## NORA's GM Completes Management Intern Program



Northern Rio Arriba Electric Cooperative's Executive Vice President and General Manager, Anthony J. Mercure, recently completed the Robert I. Kabat Management Internship Program (MIP), one of the most exclusive management development programs in the nation for electric cooperatives through the University of Wisconsin.

Offered by the National Rural Electric Cooperative Association, the MIP is an intensive program in continuing education in electric utility management through a series of workshops. The program guides participants through all facets of the electric utility industry and cooperative management with emphasis on practical application of these concepts. By covering the unique principles that govern the operations of electric cooperatives, the program helps the co-op analyze other business ventures it may want to enter as well as enhancing the core organization.

Along with his fellow MIP participants, Mercure engaged in three 10-day sessions designed to challenge and educate in new, innovative management techniques. The program consisted of a blend of in person and online learning. The in person component of the course took place in the Fluno Center for Executive Education at the University of Wisconsin, Madison. This is a world class executive training facility which offers business leaders and corporate teams a dynamic learning experience.

The MIP program is provided exclusively for rural electric cooperative CEOs and top-level managers. This allows for greater emphasis of study on management and leadership challenges and the aspects of consumer-ownership that cooperatives enjoy. Participants focus on member value as part of daily decision making and leave with a better understanding of what consumers want and how to ensure they get it.



2022 NRECA Management Internship Program Graduating Class



Anthony J. Mercure receives his MIP certificate of completion from Director, Gary Pfann, PE

Anthony J. Mercure is one of only a handful of electric utility executives that will graduate from the Management Internship Program this year. In addition to the educational component of the course, his experience in the program's group activities and exercises that support the national MIP and cooperative networks also provided an invaluable benefit of sharing of ideas, experiences and networking with classmates from across the country.

If you are currently experiencing financial difficulty, or if you are in a low income status and are continuing to have difficulty paying your utility bills, please contact the NORA office for options on setting up payment arrangements. You can also request financial assistance through LiHEAP by calling 800-283-4465.





## Trees Outside NORA's Office Removed in Best Interest of the Building

It was recently determined to be within the best interest of NORA's office building to cut down the trees that grew in front of the parking lot. This was a difficult decision on the part of Anthony Mercure as General Manager knowing that those trees had adorned the NORA landscape for many, many years. However, in order to maintain the integrity of the structure, and for the safety of NORA's employees, the trees needed to be removed.

The tree roots were beginning to cause damages as they were growing alongside the water lines. During the winter months, the snow on the roof was causing ice to build up 12 to 14 inches thick, due to the shade from the trees, which did not allow the snow to melt. The weight of this buildup was creating damage to the building.

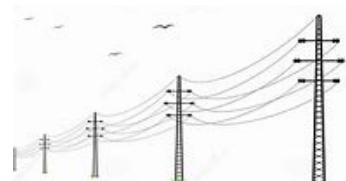


In addition to damages described above, the trees were also drying out. A couple of them had termites, and all of them were restricted in growing as they were confined alongside the pavement and sidewalk.

## 10.5 Mile Transmission Line Rebuild Nearly Complete

The ten and a half miles of new 69kV transmission line that was rebuilt between State Road 115 from Canjilon to the Spills Substation should be completed by the end of June 2022. Prior to the rebuild, this particular section of line was prone to outages during high winds and winter storms. Although there are many improvements still to come, members should notice a significant improvement in system reliability and fewer outages following the completion of this section.

NORA would like to thank all members for their patience and understanding during the planned outages and throughout the duration of this project.



***The NORA office will be closed Monday July 4, 2022, in observance of Independence Day.***



**Our linemen are on call 24 hrs/day, 7 days a week. Please call 575-756-2181 to report power outages.**



## Register Now for Chama Valley Open

Registration forms to compete in the 22nd Chama Valley Open Golf Tournament at the Cattails Golf Club in Alamosa, Colorado on August 20th may be picked up at the NORA office. For \$90.00, each golfer will enjoy a full eighteen holes of golf, use of a golf cart, player goodie bag, door prizes, and lunch.

Deadline for registration is Monday, August 8, 2022, by the end of the business day. NORA is also looking for official sponsors for the tournament to help bear the cost of operational and promotional expenses. For a \$150.00, an individual poster will be created for your business which will be placed on display at the tee box to be viewed by all players, coordinators, and those attending the event.

For complete details on how you can enter your team in the 22nd Annual Chama Valley Open Golf Tournament or on how you can become a sponsor, please contact the Chama office at 575-756-2181,

or email Victoria Gonzales at [vgonzales@noraelectric.org](mailto:vgonzales@noraelectric.org) or Anthony Mercure at [amercure@noraelectric.org](mailto:amercure@noraelectric.org).



## Billing Schedule July 2022

Bill Due Date	21-Jul
Usage From	31-May
Usage To	30-Jun
SEDC Pickup @11:59pm	1-Jul
Bill Sent	1-Jul
Late Notice Sent	22-Jul
Disconnects/Cut Off	9-Aug
Contact/Follow Up	2-Aug

