

# NORA News



May 2023

www.noraelectric.org

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## Appliance Center Offers Convenience/Affordability

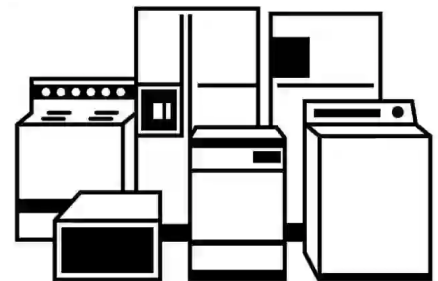


Is it time for you to replace one of your major appliances? Whether you're looking for a new refrigerator, freezer, washer, or dryer, NORA Electric Co-op offers a variety of name brand, high quality large appliances at competitive market prices. We also offer an array of Energy Star rated appliances. If you need to purchase immediately, we carry all basic models on a daily basis here in our office. We also have the ability to special order if the model you're looking for is unavailable in our inventory. Special orders typically arrive in approximately one week. Extra shipping charges may apply on some orders. Having the ability to purchase directly from Nora will also save you the long drive out of town to the nearest appliance retailer.

We understand that purchasing a large appliance is a long term investment for your home. To assist with this, NORA offers financing for customers that are interested in paying for their new appliances over a twelve month period. In order to qualify for financing with NORA, members must have established an active account for a minimum twelve month period. In addition, the account must be in good standing without late payments, returned checks, or disconnects. A review of your account with one of our office representatives will determine how much will need to be placed down and what the monthly payments will be. Payments will be included in your bill, itemized separately from your monthly account charges. You can expect to receive a straight forward agreement with no fine print.

### Benefits Offered by NORA's Appliance Center:

- ◆ The appliances are comparable to large appliance stores.
- ◆ We offer financing to our consumers who have an active electric account for a minimum one year.
- ◆ We carry all basic models in stock at all times.
- ◆ We carry energy star rated front load washers and matching dryers.



### Contact NORA:

Northern Rio Arriba Electric Cooperative, Inc.  
1135 Camino Escondido  
Chama, NM 87520

### Mailing Address:

PO Box 217  
Chama, NM 87520

Email: [billing@noraelectric.org](mailto:billing@noraelectric.org)

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**Phone:** 575-756-2181 - After hours Option 1  
When reporting an outage, please provide the following information:

- Name
- Meter Number
- Service Address
- Telephone Number
- How long your power has been off



If you are currently experiencing financial difficulty, or if you are in a low income status and are continuing to have difficulty paying your utility bills, please contact the NORA office for options on setting up payment arrangements. You can also request financial assistance through LiHEAP by calling 800-283-4465.

**Office Hours: Open 7:00am to 5:30pm Monday-Thursday-Closed Friday**

## Recycling Old Appliances/Electronics

Now that you've purchased a new, more efficient, Energy Star qualified appliance, you may be wondering what you should do with the old one. Or maybe you are considering upgrading to a newer model cell phone, computer or video gaming system? What happens to the discarded items? Instead of piling them in a garage or storage shed or disposing of these appliances and electronics in landfills where they would emit toxic elements into the environment, there are many options allowing us to recycle.



Working appliances can usually be donated to charitable organizations. Non-working appliances can be sold or donated for scrap metal. Some retail stores like Best Buy, Staples, and various office supply stores offer customers corporate recycling programs within their stores to ensure proper recycling procedures.

To find out where and how to properly dispose of those items, you can contact your local waste management or recycling center. This will help create a more sustainable environment in the long term.



The NORA Office Will be Closed  
Monday May 29th in Observance of



**Our linemen are  
on call  
24 hrs/day, 7 days a  
week. Please call  
575-756-2181 to report  
power outages.**



**Know what's below.  
Call before you dig.**

When your outdoor do-it-yourself projects involve any type of digging, it's very important to make sure to locate and avoid any possible utility lines buried underground. Possible buried lines include electric, gas, phone, internet, and water. Whether you're building a new fence, deck, or tilling soil to plant a garden, you should always call 811 before digging.

Dialing 811 is a free call that can be made anywhere in the country. You can also visit [nm811.org](http://nm811.org) to submit an online request. Give the operator your location, and within a few days, they will arrange for "locators" from your local utility service providers to mark any buried lines with brightly colored paint or flags.

Failing to contact 811 and proceeding to dig in an unmarked area could result in disastrous, very expensive, and sometimes fatal consequences.

Please remember to call 811 every time you dig even if you've had lines marked in the past. A few days wait is well worth the prevention of damage to various lines. The neighborhood will also thank you!

### Billing Schedule May 2023

<b>Bill Due Date</b>	<b>24-May</b>
Usage From	31-Mar
Usage To	1-Apr
SEDC Pickup @11:59pm	1-May
Bill Sent	1-May
Late Notice Sent	25-May
Contact/Follow Up	6-Jun
Disconnects/Cut Off	14-Jun



**Think you have what it takes to join our line crew?** Apply now for our Journeyman Lineman opening. We're seeking a skilled individual to join our team. Inquire at 575-756-2181 or stop by our office today to apply.

