

NORA News



December 2023

www.noraelectric.org

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GM Reports on Cooperative Updates



Executive Vice President and General Manager Anthony Mercure addressed members with a number of important topics and updates at the 72nd Annual Meeting including the following:

NORA Electric Cooperative was the recipient of a Safety Achievement Award that was given to one of four states at a recent statewide annual meeting. Following safety protocols has always been a top priority for NORA. Mercure congratulated and thanked his staff for their diligence stating it is an honor to work with them.

An update was completed on the Chama Substation meter replacement to correct a safety issue. The Tierra Amarilla Substation meter replacement will also undergo a similar update. In the last newsletter, we discussed the system wide meter replacement project that will be taking place over the next several months. For more information on the meter replacement, please contact the NORA office.

CFC Financing: NORA is continuing to pay their loan which covers operational expenses and capital upgrades. New equipment purchased this year was a 2023 Ford F150 pick up.

Phase 2: Transmission line 16 mile upgrade: A federal grant request was submitted to the office of Ben Ray Lujan for funding to complete the next 16 mile upgrade project. Unfortunately, the request was not fulfilled and NORA will likely need to wait 2-3 years to revisit the project. However, Mercure has submitted an additional grant and letter of interest for \$47 million to fund the completion of phase 2, phase 3, and a possible loop feed with the Jicarilla Apache Nation to provide transmission service from Dulce to Chama.

NORA was recently approached by Los Alamos National Labs and Los Alamos County to partner with them and tie into their transmission line on their proposed fifty acre solar field project.

This area is located at the old El Vado National Guard Amory. The project would allow NORA to expand on their renewable resource footprint. Solar energy is currently growing at an exponential rate. In an upcoming newsletter, we will explore more about solar energy and what it means for our members.



NORA GM Anthony Mercure

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A Touchstone Energy® Cooperative

Phone: 575-756-2181 - After hours Option 1
When reporting an outage, please provide the following information:

- Name
- Meter Number
- Service Address
- Telephone Number
- How long your power has been off



If you are currently experiencing financial difficulty, or if you are in a low income status and are continuing to have difficulty paying your utility bills, please contact the NORA office for options on setting up payment arrangements. You can also request financial assistance through LiHEAP by calling 800-283-4465.

Fall/Winter Office Hours: Open 7:00am - 3:30pm Monday-Friday

Strategic Planning Goals

- ♦ NORA will conduct a cost of service study for 2023 - Complete
- ♦ NORA will develop & implement a plan to install Electric Vehicle (EV) charging stations
 - ◇ One to be installed at Cumbres & Toltec Scenic Railroad in Chama
 - ◇ One to be installed at Henry's True Value in Tierra Amarilla
- ♦ NORA will review & update administrative policies
- ♦ NORA will conduct a comprehensive system maintenance review to decrease outages and line loss
- ♦ NORA will develop and implement a marketing plan to promote the cooperative to new and existing members and the communities served
- ♦ NORA will review and replace aging infrastructure and facilities to improve operational efficiency and reduce costs
- ♦ NORA will look at distributing capital credits to member owners consistent with sound financial management
- ♦ NORA will implement a new metering system
- ♦ NORA will review and continue updates to cyber security
- ♦ NORA will review reliable transmission service options



The NORA office will be closed December



Touchstone EnergySM

Our linemen are on call

24 hrs/day, 7 days a week. Please call 575-756-2181 to report power outages.



Congratulations to the Annual Meeting Door Prize Winners:

4th Prize \$50 towards electric bill:

Mary Ann Salazar - Chama

3rd Prize: \$100 towards electric bill:

Juan Maestas - Chama

2nd Prize: Electric Leaf Blower Donated by

Tri-State: Belinda Valdez - Canilon

Grand Prize 50" TV Donated by NORA: Francisquita (Francie) Jaramillo - Tierra Amarilla



Trustees Maintain Their Positions on NORA Board

This year, the following trustees were up for election at the 72nd Annual Meeting:

- ◇ District 2 Chama: Steve Rendon
- ◇ District 4 Canjilon: Leroy Martinez



Both candidates ran unopposed, and a motion was made to accept them for a new term by acclimation. Rendon also serves as Board Chairman President and Director of Tri-State. Martinez serves as Board Treasurer.

Billing Schedule December 2023

Bill Due Date	20-Dec
Usage From	31-Oct
Usage To	30-Nov
SEDC Pickup @11:59pm	1-Dec
Bill Sent	1-Dec
Late Notice Sent	21-Dec
Contact/Follow Up	4-Jan
Disconnects/Cut Off	10-Jan



Think you have what it takes to join our line crew? Apply now for our Journeyman Lineman opening. We're seeking a skilled individual to join our team. Inquire at 575-756-2181 or stop by our office today to apply.

